

UTILITY PATENT APPLICATION TRANSMITTAL*(Only for new nonprovisional applications under 37 CFR 1.53(b))*

Attorney Docket No.: 4366-109

Inventors: Andrew D. Flockhart of 1062 East 133rd Way, Thornton, Colorado 80241
Larry J. Roybal of 11626 Quivas Circle, Westminster, Colorado 80234
Robert C. Steiner of 1335 Marble Court, Broomfield, Colorado 80020

Express Mail Label No.: EV331284760US

Title: **"METHOD AND APPARATUS FOR ASSESSING THE STATUS OF WORK WAITING FOR SERVICE"**

MS Patent Application
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Enclosed for filing with the above-identified utility patent application, please find the following:

1. ☒ Specification (Total Pages of Text, including Abstract and Claims: 38)
2. ☒ Drawing(s) (35 USC 113) (Total Sheets: 5) ☐ FORMAL ☒ INFORMAL
3. ☒ Declaration and Power of Attorney (Total Pages: 3) ☒ Signed ☐ Unsigned
4. ☒ Assignment Papers (*cover sheet & document(s)*)
5. ☒ Information Disclosure Statement (IDS/PTO-1449)
6. ☒ Copies of IDS Citations (Number of References: 41)
7. ☒ Return Postcard (MPEP 503) (*should be specifically itemized*)

FEE CALCULATION:

	(COL. 1) NO. FILED				SMALL ENTITY			LARGE ENTITY	
					RATE	FEE		RATE	FEE
BASIC FEE:						\$370.00	OR		\$750.00
TOTAL CLAIMS:	43	-	20	23	X \$9 =		OR	X \$18 =	\$414.00
INDEP. CLAIMS:	4	-	3	1	X \$42 =		OR	X \$84 =	\$84.00
MULTIPLE DEPENDENT CLAIMS					+ \$140 =		OR	+\$280 =	\$0.00
*IF THE DIFFERENCE IN COL. 2 IS LESS THAN ZERO, ENTER "0" IN COL. 2.					TOTAL:				\$1,248.00

OTHER INFORMATION:

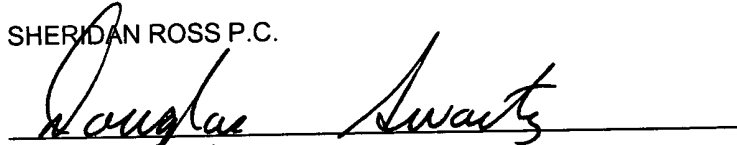
1. [X] The Commissioner is hereby authorized to debit any underpayments or credit any overpayment to **Avaya Inc.** Deposit Account No. 50-1602.
2. [X] The Commissioner is hereby authorized to charge all required fees for extensions of time under §1.17 to **Avaya Inc.** Deposit Account No. 50-1602.
3. [X] Correspondence Address:

Douglas W. Swartz
SHERIDAN ROSS P.C.
1560 Broadway, Suite 1200
Denver, Colorado 80202-5141
Telephone: (303) 863-9700
Facsimile: (303) 863-0223

4. [X] Telephone calls should be made to undersigned at (303) 863-9700.

Respectfully Submitted,

SHERIDAN ROSS P.C.



Douglas W. Swartz
Registration No. 37,739
Attorney for Applicants

Date: Sept 26, 2003

Avaya Inc.
211 Mount Airy Road
Basking Ridge, NJ 07920

"EXPRESS MAIL" MAILING LABEL NUMBER: EV331284760US
DATE OF DEPOSIT: September 26, 2003

I HEREBY CERTIFY THAT THIS PAPER OR FEE IS BEING DEPOSITED WITH THE UNITED STATES POSTAL SERVICE "EXPRESS MAIL POST OFFICE TO ADDRESSEE" SERVICE UNDER 37 CFR 1.10 ON THE DATE INDICATED ABOVE AND IS ADDRESSED TO THE COMMISSIONER FOR PATENTS, P.O. BOX 1450, ALEXANDRIA, VIRGINIA 22313-1450.

TYPED OR PRINTED NAME: AIMEE M. THUERK

SIGNATURE: 